

Thank you for joining us!

# This webinar will start shortly





# Compliant Employment Policies and Handbooks: Adapting in Times of Change

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### Speaker



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### **About Me**

- Management-side Employment
  Attorney & HR Consultant
- Human Resources Officer for the U.S. Department of State in Jerusalem & Zambia
- Investigations
- Policies
- Trainings











### **K8's Rules for Handbooks**

- What would a new employee think?
- Who looks at the handbook before talking to anyone?
- Must be easy to read
- Must be easy to understand
- Be transparent
- Take out the fluff & legalese
- Use the singular "they"
- Only goes to employees & applicants –
  NOT contractors
- When I cry









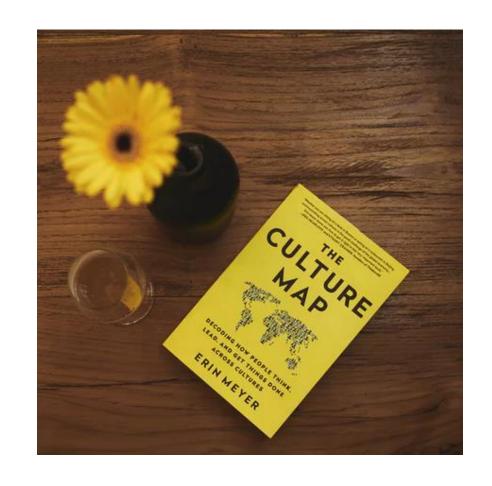






# **Basic Handbook Principles**

- Sets out your culture
- You can be mean
- You can be permissive
- You can be in the middle
- Consider terms:
  - -Employee vs. team member
  - -Manager vs. supervisor
  - -First or third person







### Reminders

- Laws set floors
- Employers can always go above & beyond
- Drafting a policy to a law can often be a mistake
- You can be creative
- Hyperlinks are your friend









# I'm Begging

- Use your critical thinking skills when drafting policies
- Do not just use the template you found on google
- What would work best for you & your people



### **MUST HAVES**

- Disclaimer
- EEO/Discrimination
- Harassment
- Reasonable accommodations
  - Religion
  - Disability
  - Pregnancy
  - Nursing
- Retaliation
- Dependent on workforce
  - Attendance

- Wage & hour
- Dress code
- Depending on state/city
  - Wage disclosure
  - Personnel file
  - Sick & safe time
- Depending on size
  - FMLA
- Your values





# Why?

- Immigration/I-9s
- Harassment provision that requires the target to say no
- Massive list of things the employee can do wrong
- A leave section that includes every possible leave under the sun
- Alcohol possession prohibition
- Anything that you won't actually do
- Policies that aren't yours
- Detailed description of benefits



### Handbooks Can't & Don't

- Create contractual obligations
- Outlast the employment
- You don't need a policy for everything
- If you can identify the person the policy was drafted for, don't write the policy



# Compliance Vigilance

- Pay attention to trends
- Sign up for legal updates at big firms
- Sign up for free HR newsletters
- Subscribe to legal resources







# Determining When



- Does this impact employees directly & immediately?
- What does the statute require?



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# **DEIB**

- Under attack by EO & EEOC actions
- Handbook change?
- Unless changing values of the organization...
- Should not change discrimination & harassment policies







# **Paid Leave**

- Government paid, employer granted
- Typically, operates like unemployment
- Provided employee meets entitlement for leave, employee gets the leave
- Runs concurrently with FMLA, parenting
- If you've never had these leaves before, you'll need a detailed policy
- If you've got them, add a hyperlink
- The money is not our issue





### Discrimination

- Lots of changes
- Not all of them are going to affect your handbook
  - CROWN Act
  - Legal precedents
- Read through these regularly to make sure they are correct
- Be mindful of affirmative action



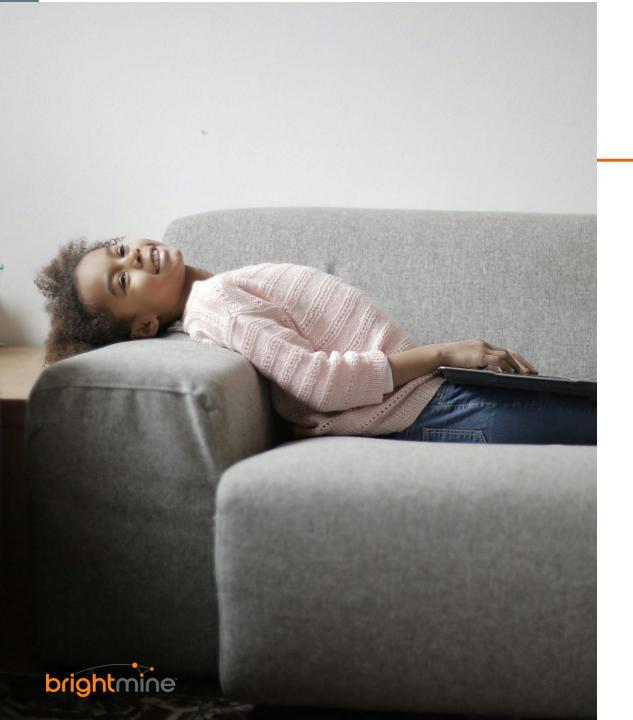


### AI

- Artificial intelligence
- Could include what you allow employees to do, like use ChatGPT
- Likely to affect language in a handbook as part of the notice requirements
- Probably not effective for consent







### WFH

- Working remotely
- The overall philosophy of the organization
- How to get remote approved
- Why approval is important
- What equipment you get
- When things could change





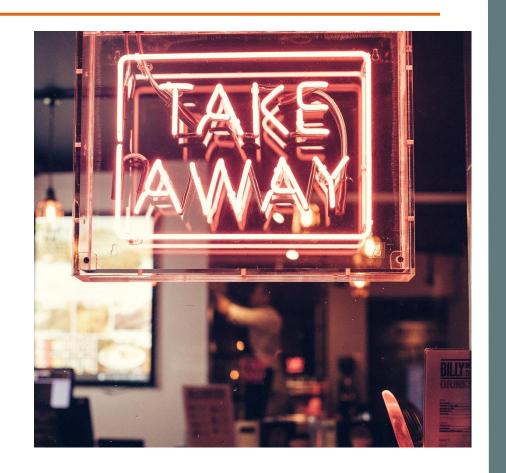
# **Skill Upgrading**

- How an employee can build their skills
- What programs could qualify
- What is & how costs are reimbursable



# **Takeaways**

- Handbooks are hard
- Handbooks require vigilance
- Handbooks also need revisions as trends change
- Technology will also impact your policies
- Look at your handbook like a new employee would







# Any questions?



### Kate Bischoff, Founder, k8bisch LLC

# Thank you!



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